3 Mentoring Steps to Creating a Culture of Trust & Cooperation

- Consistency
- Confidence to provide constructive feedback
- Practice

Accountability Challenges

- Next week educate and define coaching for your credit union.
- Create a culture that feedback is critical for development!
- This month video and audio record yourself during conversations. Are you as influential and you think you are?
- Today create a draft of who you need to mentor, and how you are going to commit to a schedule.
- This month hire a mentor for you!

Consistency

- Is your brand consistent Monday to Monday™?
- Commit to how often you will mentor, at least once a month.
- Keep the mentoring session format consistent.
- Follow through. AVOID canceling scheduled mentoring sessions.
- Are you consistent with how you mentor everyone?

Interactive Coaching

- In the moment coaching; what works for mentee, their style, career expectations and continuous areas of improvement.
- Ask open-ended questions.
- Create specific action steps.
- Schedule the next mentoring session.
- Interactively coach in-between scheduled sessions.

Practice

- Lead yourself first.
- Practice what you preach. If we want our teams to support and buy into the value of mentoring, we need to have mentors.

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